Women's unconventional routes to ICT work

Digitalization creates new routes to ICT work for women

Hilde G. Corneliussen

Western Norway Research Institute









What makes women **decide to pursue** a career in ICT?

- Often explored through a "conventional route" from high school to university
- .. and focus on when/how interest in ICT develops
- .. assuming a link between study motivation and interest in ICT
- .. recognized among boys as interest for gaming and programming
- A solution to spark girls' interest in ICT?
- But: interest for ICT is coded masculine
- Most girls leave high school with no intention of studying ICT!
- Some of these choose ICT at a later point

Studying women's *late* entries into ICT

- Women's alternative / unconventional routes into ICT
- .. entering ICT at a later point ...
- .. through routes shaped by gendered barriers
- .. through entry points less affected by masculine stereotypes
- RQ: What motivates women's alternative and late entries into fields of ICT?



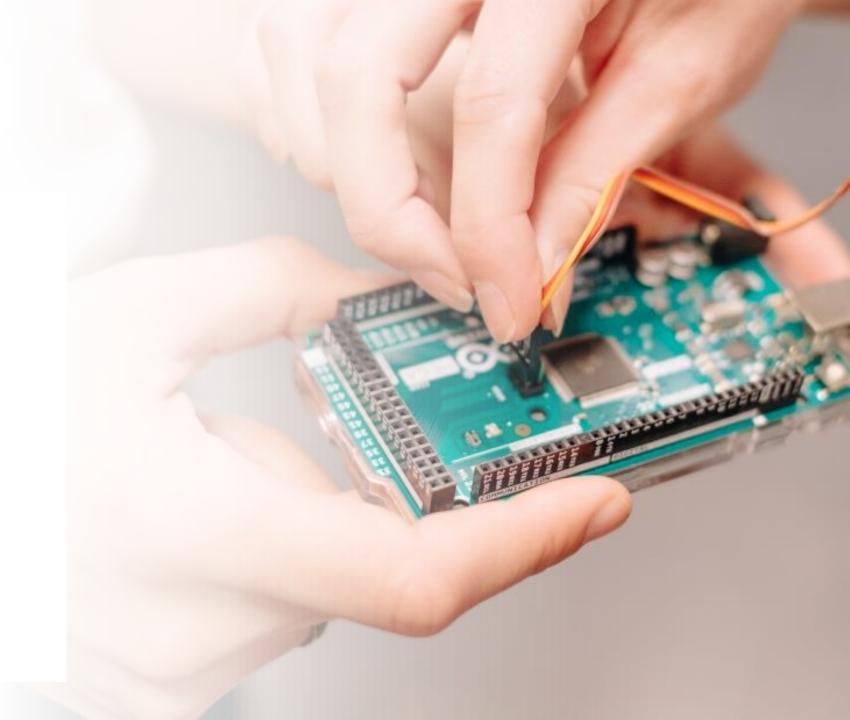
Research framework

- Interviews with 28 women working with ICT in research and innovation in Norway
- – in public, private and academic sector
- 11 women had followed a «traditional» («conventional») route from high school to university level ICT education, then to ICT work
- 17 came to ICT via more unconventional routes
 → these are the women we follow here
- Interviews were transcribed and analyzed with grounded theory method: coding, building categories, writing and discussing memos and analytical texts



Research framework

- Feminist technology studies
- Co-construction of gender and technology
- Theories about motivation and predictors for pursuing STEM:
 - cultural stereotypes,
 - interest,
 - ability belief,
 - sense of belonging



	Route 1: Delayed entry into ICT education	Route 2: Digitalization of (non-technical) disciplines	Route 3: Non-technological professions engaged in ICT research and innovation
Education	First degree in a non-technical discipline. Second degree in ICT	Education in disciplines traditionally not recognized as technical	Education in non-technical discipline
Reason for choosing ICT	Support for future work	Necessary or natural change due to digitalization of discipline	New opportunities in digitalization for non-tech professions
Way of acquiring ICT competence	Degree in higher ICT education	Development in original discipline with higher ICT education or workplace-based upskilling of ICT competence	Formal ICT courses and workplace-based upskilling of ICT competence
Current position	ICT expert	ICT expert within original (non-tech) profession	Occupied in original profession in area of digitalization
Current work tasks	Designing, programming, implementing new technology, management	Designing, programming, implementing new technology, management	Designing, implementing new technology, management

_ /

When and how did the women enter fields of ICT?

Examples from the three unconventional routes



Route 1: Delayed entry into ICT education

- Gendered by how the women had not chosen ICT education
- ICT as education no. 2
- Transition was related to:
 - Strategic move for work
 - Coincidental (no plan)

Example A: economy to IT

- "The plan was to become an economist [...] But then I also thought that I needed some IT because it is practical. Then I started in information science, and that was a good experience [...], and suddenly I had a Bachelor degree in IT"
- Working as a programmer after the BA:
- "I felt that I was in the right place, because then I got the combination of the analytical side of economics plus that you could work a bit with technology [...] That appealed a lot to me"

Route 1: Delayed entry into ICT education

- Gendered by how the women had not chosen ICT education
- ICT as education no. 2
- Transition was related to:
 - Strategic move for work
 - Coincidental (no plan)
- Call for other competences in ICT
- Existing competences as door opener
- Transition not related to interest in ICT

Example B: soc.science to ICT

- Advised against ICT, chose social science, later changing to ICT
- "I realised that there were many job announcements asking for a combination of technology and social sciences, so I thought, okay maybe I should choose ICT to combine with the social sciences I already have"
- Working as a programmer
- "it's great fun with things that you solve, and programming is a bit like solving the crosswords"

Route 2: Digitalization of (non-technical) disciplines

- Non-tech field, like nursing, ped, biol, chemistry
- Adding ICT competence due to digitalisation of original discipline
- Either: change of direction as an active choice

- Example C: nurse + health informatics
- "There was a missing link between the job I was going to do [nursing] and the IT department. There was no communication at all and no dialogue. Because I did not understand what they said, and they did not understand what we were saying. And then all of us just thought that all the others were idiots"
- She became a "translator" between the disciplines

Route 2: Digitalization of (non-technical) disciplines

- Non-tech field, like nursing, ped, biol, chemistry
- Adding ICT competence due to digitalisation of original discipline
- Either: change of direction as an active choice
- Or: natural progression

- Example D: chemistry and cybernetics
- "I started with chemistry but then I chose the subjects with less chemistry, more towards control systems. Therefore, it was a natural transition into cybernetics for me"
- "a good fit for me", "enjoyed it a lot"

Route 3: Non-technological professions engaged in ICT research and innovation

- Digitalization as a new opportunity
- Many in management
- Digital pioneers combining a non-tech background with ICT
- Upskilling through work
- Not ICT expert, but the fabric of digitalization is not just technological

- Example E: manager in ICT company
- "In the beginning I felt like a very 'analogue person"
- "there were no answers, so when we were doing this in 2013, we had nowhere to look. No one had done it before, so we have invented this ourselves"
- Developing their tech skills:
- "now I feel that I am very technological, that I know a lot about technology"
- "One of the reasons we have succeeded is that we don't think about technology as a separate field"

Limitations in the women's relationship to IT

Route 1: Delayed..

- A: "It is not the geeky type of technology. It is a very practical use of technology"
- "For me, technology is a means to accomplish something. [...] So I'm not so into technology as such"
- B: "I'm not programming at home in my spare time or use a lot of time like that on technology"

• Route 2: Digitalization of...

• D: "There are more boys and men who sit and spend their leisure time on things like that [programming]. But we [women] use it, and we are interested in it in a work-related setting, but when I go home, I leave it behind at work"

- Route 3: Non-tech prof in IT
- E: Not a limitation in herself, but in technology:
- "it is a tool that needs to work in-between, for instance me and you [...] but making it work in a holistic perspective"

What has interest got to do with it?

Interest

- The three late entry points
 - All had a non-tech discipline/prof as a starting point for entering ICT
 - Coincidences
 - A non-tech discipline in transition
 - Non-tech needed in digitalization
- After entering: fun, enjoy, geeky pleasure etc.
- Interest vs. entry points:
 - Ex b: interested, but guided away, then a strategic choice
- Interest is not enough to make women enter fields of ICT via the "conventional" route
- Lack of interest is not the main barrier to women's entry into ICT

Ability belief

- Gradually establishing a sense of belonging: combining first non-tech discipline + ICT
- Establishing ability belief in a field less characterized by masculine stereotypes, or even dominated by women
- Less competition with masculine coded fields of ICT
- Contributing to change in their original field and in digitalization
- A professional hybridity / double competence

Unconventional routes as gendered

Unconventional routes are not reserved for women, but the women experienced this as navigating a *gendered landscape*

Illustrating that interest in ICT is **neither enough, nor a requirement** for women to choose ICT

Are the women illustrating solutions or failed opportunities to recruit women into ICT?

Read more

 Corneliussen, H. G., & Seddighi, G. (to be published spring/summer 2022). Unconventional routes into ICT work: Learning from women's own solutions for working around gendered barriers. In G. Griffin (Ed.), Gender Inequalities in Tech-Driven Research and innovation: Living the Contradiction

Related publications

- Corneliussen, H. G. (2021). <u>A Random Choice, Late Discovery, and Penalty Rounds: Mapping women's pathways to information technology education.</u> In P. Kommers & M. Macedo (Eds.), Proceedings of the IADIS International Conferences ICT, Society and Human Beings; Web Based Communities and Social Media 2021; and e-Health 2021 (37-44): IADIS Press.
- Corneliussen, H. G., & Seddighi, G. (2020). <u>The Challenge of Implementing the National Gender Equality Norm in IT Organizations</u>. *IADIS International Journal on Computer Science and Information Systems*, 15(2), 1-14.
- Corneliussen, H. G., & Seddighi, G. (2020). Employers' Mixed Signals to Women in IT: Uncovering how Gender Equality Ideals are Challenged by Organizational Context. In P. Kommers & G. C. Peng (Eds.), Proceedings for the International Conference ICT, Society, and Human Beings 2020 (41-48): IADIS Press.
- Corneliussen, H. G., Seddighi, G., & Dralega, C. A. (2019). <u>Women's Experience of Role Models</u> in IT: Landmark women, substitutes, and supporters. In Ø. Helgesen, E. Nesset, G. Mustafa, P. Rice, & R. Glavee-Geo (Eds.), *Modeller: Fjordantologien 2019: Universitetsforlaget*.



WESTERN NORWAY RESEARCH INSTITUTE **VESTLANDSFORSKING**





Hilde G. Corneliussen Mob: +47 **479 00 814**

E-mail: hgc@vestforsk.no

Twitter: **Higco** Linkedin: Hildegc

