

## CV - Svein Ølnes

**Date of birth:** 30.08.1959  
**Vestforsk since:** 1996  
**Highest relevant educational qualification:** Masters Degree from University of Agriculture, Norway  
**Date started IT career:** 1984  
**Personal homepage/Blog:** <http://sveino.blogspot.com>

### Profile:

I have 12 years of technical practice as a programmer and IT management in various public sector organisations before joining WNRI in 1996. My primary research area at WNRI is the use of ICT in public sector and I now has more than 13 years of experience as a Project Manager for various ICT projects. Projects dealing with the use of ICT in public sector range from development of criteria for best practice in public web sites to recent work on semantic technologies and interoperability. The last years information architecture and the use of semantic technologies for interoperability has become an increasingly more important part of new projects.

Selected projects (for a complete list please look at [www.vestforsk.no](http://www.vestforsk.no)):

### Relevant project experience (as Project Manager):

- Project Manager for the evaluation of the Public Network Infrastructure (Forvaltningsnett-samarbeidet) (1997 – 1999)
- Project Manager for the technical implementation of the Norwegian public information portal *Norge.no* (1999)
- Evaluation and development of best practice indicators for public web sites (from 2001 to date)
- Development of best practice indicators for tourism web sites (2003 and 2007)
- Project Manager for the evaluation of the public metadata system *LivsIT* (2003-2004)
- Project Manager for the remake of *Norge.no*
- Adviser for describing the initial *Miside* and building a prototype of it
- Project Manager for the development of a new information architecture for *LivsIT* (2005), later called *Los*. Also involved in *Los* work up to date.
- Project Manager for building the new *vestforsk.no* site with Topic Maps technology (2006). Also responsible for the remake of *vestforsk.no* these days (new platform ZTM).
- Coordinator for writing the Ministry of Government Administration and Reform's application to the European eGovernment Award 2007 – an application on behalf of *Minside* (*Mypage*) which resulted in *Minside* was rewarded the prize for best European eGovernment site

- Project Manager for part of new strategy for Mypage and Norge.no (in cooperation with Bouvet ASA) (2008)
- Member of the national Research Network for eGovernment (RNeF) and responsible for the network's work on interoperability (2007 -)
- WP manager for the work on tourism pilots in the semantic technology project *Sesam4*, financed by the Norwegian Research Council (2008 -)

**Publications** (for a complete list please look at [www.vestforsk.no](http://www.vestforsk.no)):

1. Evaluation of Web Sites: A Theoretical Framework  
IADIS 2003, Algarve  
w/I.P. Grøtte, I. Skogseid, T. Aaberge
2. Kvalitetsvurdering av offentlege vevtenester – kva er det vi evaluerer?  
NOKOBIT 2003, Oslo  
w/Arild Jansen
3. Søkemotorassisterte informasjonsportalar  
NOKOBIT, Oslo 2003  
w/T. Aaberge
4. Evaluation of Tourism Web Sites: A Theoretical Framework  
Enter 2004, Cairo (Springer Verlag)  
w/ I.P. Grøtte, O. Haugen, I. Skogseid, T. Aaberge
5. Search Engine Assisted Information Portals  
1<sup>st</sup> Scandinavian eGovernment Conference 2004, Ørebro  
w/Terje Aaberge
6. Quality Assessment and Benchmarking of Norwegian Public Web Sites  
ECEG 2004, Irland, w/Arild Jansen
7. Construction of Expert Evaluation Systems for Web Sites  
IADIS 2004, Madrid  
w/ Terje Aaberge og Øyvind Heimset Larsen
8. Accessibility of Norwegian Public Web Sites: State of the Nation  
DEXA eGov 2008 Conference, Turin, Italy. Published by Trauner Verlag.
9. What is the Value of eGovernment – and How Can We Actually Realize It?  
Transforming Government: People, Process and Policy, Vol. 3 No. 3, 2009,  
Emerald Group Publishing Ltd. (w/L. Flak, W. Dertz, A. Jansen, J. Krogstie, I. Spjelkavik)
10. Finding the Right Services for a Citizens Portal  
DEXA eGov Conference 2009 in Linz, Austria  
w/Karin Furuli. Published by Springer Verlag (LNCS Series).

11. Los – A Lightweight Approach to Public Sector Interoperability  
NOKOBIT 2009, Trondheim. Published by Tapir Forlag.

**Other experience:**

Member of the eNorge Advisory Board (*eNorge-forum*), 2004 - 2005